

Review subprocessors

Understand how relevant service providers are disclosed and evaluated for the product you intend to use.

Task: Use the review subprocessors process consistently and retain the right evidence.

Audience: Privacy, legal and procurement teams

Owner: Obedience Governance

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Purpose and scope

Understand how relevant service providers are disclosed and evaluated for the product you intend to use.

Use this guide as orientation, then rely on the signed agreement, current policy or named support response where those sources set a more specific obligation.

Prepare the right information

- The product and processing scope.
- Current subprocessor list and locations.
- Contractual notification requirements.

Follow the controlled process

1. Frame the need

State the desired outcome, affected product and accountable contact. For review subprocessors, avoid assumptions that have not been confirmed in writing.

2. Review and decide

Use the current governed source, record material questions and obtain approval from the person who owns the decision.

3. Retain evidence

Keep the final reference, date, decision and any follow-up action together so a later reviewer can reconstruct what happened.

Expected record

- A reviewed provider list.
- Questions or objections recorded.
- A decision linked to the current version.

Keep in mind

Only providers applicable to the contracted service should be treated as in scope.

Security and disclosure boundary

- Never send passwords, authentication codes, private keys or recovery codes to Obedience staff.
- Share the minimum customer, project and commercial information needed for the stated purpose.

- Public documentation explains controls and responsibilities without publishing exploitable topology, credentials or confidential implementation detail.