OBEDIENCE GLOBAL DOCUMENTATION

Submit product feedback

Give actionable feedback that can be assessed for a customer-specific agreement or the shared product roadmap.

Task: Use the submit product feedback process consistently and retain the right evidence.

Audience: Customers, pilot users and professional reviewers

Owner: Obedience Governance

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Purpose and scope

Give actionable feedback that can be assessed for a customer-specific agreement or the shared product roadmap.

Use this guide as orientation, then rely on the signed agreement, current policy or named support response where those sources set a more specific obligation.

Prepare the right information

- The workflow and role affected.
- What happened and the desired outcome.
- Impact, frequency and supporting evidence.

Follow the controlled process

1. Frame the need

State the desired outcome, affected product and accountable contact. For submit product feedback, avoid assumptions that have not been confirmed in writing.

2. Review and decide

Use the current governed source, record material questions and obtain approval from the person who owns the decision.

3. Retain evidence

Keep the final reference, date, decision and any follow-up action together so a later reviewer can reconstruct what happened.

Expected record

- A classified feedback record.
- A customer-specific or general-product decision.
- An owner and communication path.

Keep in mind

Feedback is evaluated; submission does not guarantee inclusion or a delivery date.

Security and disclosure boundary

- Never send passwords, authentication codes, private keys or recovery codes to Obedience staff.
- Share the minimum customer, project and commercial information needed for the stated purpose.

- Public documentation explains controls and responsibilities without publishing exploitable topology, credentials or confidential implementation detail.