

Review business continuity

Understand the public approach to service resilience, communication, prioritisation and recovery governance.

Task: Use the review business continuity process consistently and retain the right evidence.

Audience: Customers, procurement and risk teams

Owner: Obedience Governance

Version 2026.08 | Reviewed 2026-08-22 | Next review 2027-02-22

Purpose and scope

Understand the public approach to service resilience, communication, prioritisation and recovery governance.

Use this guide as orientation, then rely on the signed agreement, current policy or named support response where those sources set a more specific obligation.

Prepare the right information

- Critical workflows and tolerances.
- The service scope being assessed.
- Evidence or testing questions.

Follow the controlled process

1. Frame the need

State the desired outcome, affected product and accountable contact. For review business continuity, avoid assumptions that have not been confirmed in writing.

2. Review and decide

Use the current governed source, record material questions and obtain approval from the person who owns the decision.

3. Retain evidence

Keep the final reference, date, decision and any follow-up action together so a later reviewer can reconstruct what happened.

Expected record

- A resilience understanding.
- Customer dependencies and assumptions.
- Restricted-evidence follow-up if needed.

Keep in mind

Public guidance does not publish exact recovery topology, credentials or exploitable failover detail.

Security and disclosure boundary

- Never send passwords, authentication codes, private keys or recovery codes to Obedience staff.
- Share the minimum customer, project and commercial information needed for the stated purpose.

- Public documentation explains controls and responsibilities without publishing exploitable topology, credentials or confidential implementation detail.